

## Quality Assurance Manager

Hamilton, Mississauga

Lakeside Process Controls Ltd. ('Lakeside') is recognized as a market leader, providing complete automation solutions to a wide range of industries. Our capabilities in process management and industrial automation enable us to solve our customers' process automation challenges, keeping their operations running safer.

Our solutions range from devices that measure and relay diverse physical and chemical conditions, devices that control flow of materials, networks that transmit event-related information, to process control systems that collect information and trigger necessary actions to ensure continued operations.

Lakeside's success is due to its exceptional people. Our skills and passion for our work is the key to our strong business results. Our commitment to a culture of integrity, teamwork and collaboration is what drives our continued and sustainable growth.

We seek individuals who are engaged, capable and committed to continuous improvement.

If this sounds like you, apply today and discover your potential with Lakeside!

To apply, please visit our website [here!](#)

### What you will be doing in the role of Quality Assurance Manager:

- Oversee the implementation, maintenance, and continual improvement of assigned quality programs.
- Develop, implement, and monitor corrective action plans to improve process quality performance and address non-conformance trends.
- Conduct quality assurance contract reviews of customer quotes and orders.
- Develop source surveillance strategies and approve Inspection and Test Plans (ITPs).
- Review and approve documentation packages, supplier ITPs, and quality records
- Communicate with customers and suppliers on quality-related matters.
- Lead the Management Review process and provide recommendations to senior leadership related to compliance and risk management.
- Review and interpret applicable technical codes, standards, and regulatory requirements.
- Collaborate with internal teams to define quality assurance controls aligned with customer and regulatory requirements.

- Schedule, prepare for, and lead internal and external quality audits, including acting as the primary quality representative during audits.
- Identify quality training needs and deliver training to the Compliance Team and broader organization as required.
- Monitor industry trends and regulatory updates to proactively identify compliance requirements and improvement opportunities.
- Analyze quality and process performance data to identify gaps, risks, and opportunities for continuous improvement.
- Lead and support process improvement initiatives, including automation and optimization using existing corporate digital tools.
- Support supplier qualification, audits, and ongoing performance evaluation.
- Identify, assess, and support certifications or accreditations that align with organizational strategy and provide competitive advantage.
- Periodic travel to manufacturer and customer facilities, as required
- Periodic inspection of commercial and nuclear grade products in house or in other locations, as applicable
- Provide leadership and expertise to continuous improvement projects and quality-related initiatives.
- Support Compliance Team operations as needed and perform other related duties assigned by Management.

**Knowledge and skills required for the role:**

- University undergraduate degree in Engineering or a Technologist Diploma in an Engineering discipline.
- Professional Engineer (P.Eng) designation is considered an asset.
- Minimum of 10 years of experience in a quality-related role, including at least 5 years supporting a specific quality program.
- Demonstrated experience managing a variety of quality-related customer and compliance situations.
- Expertise in role-specific internal systems aligned with a Quality Management System.
- Strong working knowledge of ISO 9001 and CSA Z299 / N299 standards.
- Knowledge of CSA N285 and other applicable ANSI, ASME, ASTM, and CSA standards related to process control equipment.
- Ability to interpret engineering drawings and material specifications.
- Experience with internal auditing and quality system compliance.
- Proficiency with Microsoft Word, Excel, PowerPoint, Outlook and SharePoint.
- Understanding of workplace safety culture and applicable workplace applications.
- Strong analytical, strategic thinking, and problem-solving skills with the ability to work independently on complex issues.
- Excellent verbal and written communication skills, including the ability to present technical information clearly.
- High attention to detail with strong organizational and documentation

skills.

- Demonstrated leadership, coaching, and training capabilities.
- Ability to collaborate effectively across teams and foster a culture of openness and continuous improvement.
- Customer-focused, results-driven, and team-oriented mindset.
- Ability to question existing processes and support change management and continuous improvement initiatives.
- Valid driver's license

#### **What we give YOU!**

- Flexible working schedules, including hybrid remote work programs
- A competitive compensation package, with RRSP-matching
- Comprehensive benefits coverage (medical, dental, vision, EAP & on-demand virtual health care)
- A culture that promotes healthy work-life balance with above-market paid time off
- A structured training and development program and opportunities for continuous learning
- Opportunity to participate in an award-winning wellness program!

#### **Commitment to Diversity**

Lakeside Process Controls Ltd. is committed to employment equity and welcomes diversity. We believe strongly in celebrating the different perspectives and experiences that come along with having a diverse network of employees, and encourage applications from all qualified individuals, including: persons with disabilities, Indigenous persons, women, and members of visible minorities.

*If you require accommodations to complete an application, please contact Human Resources at [human.resources@lakesidecontrols.com](mailto:human.resources@lakesidecontrols.com) and we will work with you to meet your accommodation needs.*

#### **How We Review Applications**

AI tools may be used to assist in the screening of applicants for this position. Final hiring decisions are made by our recruitment team.

#### **Existing Vacancy**

This posting is for an existing vacancy that our team is actively recruiting for.

Pay Type: Salary

Hiring Min Rate: 80,000 CAD

Hiring Max Rate: 105,000 CAD