



OPPORTUNITY

(External - Union)

DATE OF POSTING:	October 17th, 2025
POSITION:	Family Visit and Support Worker
TERMS OF EMPLOYMENT:	Permanent Casual, unionized
POSTING NUMBER:	2025 - 27
START DATE:	TBD
HOME LOCATION:	Brantford (with the expectation for travel across the agency's jurisdiction, including the Townsend location, for family visit needs)

EDUCATION AND EXPERIENCE REQUIRED:

- Completion or working towards a BA in Sociology/Psychology, Child Studies or related field, or Community College Diploma (CYW, SSW, DSW, ECE) or an equivalent diploma or completion or working towards degree in the human services field or other qualifications as deemed appropriate by the Executive Director
- 2 years of related experience

RESPONSIBLE TO: Manager – Family Visits & Support Team

The permanent casual Family Visit and Support Worker will be responsible for providing coverage for the full-time and part-time Family Visit and Support Workers. On a coverage basis, this role is responsible for facilitating clinical family visits and providing a range of interventions including assessment, supervision, teaching child management and parenting skill development, while ensuring the physical and emotional safety of children participating in family visits.

The Family Visits and Support program is open 6 days a week to meet the varied needs of clients. The permanent casual Family Visit and Support Worker will be required to work a combination of weekdays, evenings and Saturdays, both in office and in the community. Based on our current service volumes, daytime availability for this particular role requires the candidate to have availability between 8:30 am and 4:30 pm to respond to planned and short notice shifts.

For permanent casual Family Visit and Support Workers, hours of work fluctuate based on service volume needs. Shifts may be assigned across the operating hours of the program, between the hours of 8:30am to 8:00pm on weekdays and between 8:00am and 4:30pm on Saturdays.

MAJOR RESPONSIBILITIES

Under Supervision of the Manager – Family Visits & Support Team:

- For assigned families, greet caregivers and children, and provide level of supervision required for family, supervise duration of visit, facilitate goodbyes between caregivers and children
- Document observations of visit and follow up with assigned worker as necessary
- Ensure emotional and physical safety and well-being of children participating in family visits at all times
- Observe and participate in visits, encourage positive interaction and activities and intervene using the appropriate level of authority, if necessary
- Provide information for or attend court when necessary
- Provide transportation for children and/or caregivers when necessary
- Other duties as assigned

KNOWLEDGE AND SKILLS REQUIRED

- First Aid and CPR certification is required
- Training in crisis intervention, calming and defusing techniques
- Building effective rapport and relationships in short term interactions
- Excellent written, verbal, listening and interpersonal communication skills
- Committed to AOP values of justice, equity, respect of the beliefs and traditions of others
- Knowledge of anti-black racism
- Knowledge of the impact of residential school and colonization, and Indigenous practices
- Committed to community-based philosophy
- Committed to including the voice of children/youth and families as part of our service planning and delivery

ANNUAL SALARY RANGE

In accordance with the Collective Agreement Casual Community and Family Support 1 Salary Grid - \$25.03

As a condition of hire, selected candidates will be required to provide:

- Consent for Police - Vulnerable Records Check- Results must be satisfactory to the employer
- Consent for Child Welfare check - Results must be satisfactory to the employer
- Must have a valid Ontario "G" class driver's license and reliable vehicle

Child and Family Services of Grand Erie is committed to working from an Anti-Oppressive and Equity practice and is dedicated to building a workforce that reflects the diversity of the community in which we live and serve.

If you don't see yourself fully represented in each requirement of the job description, we still encourage you to apply. Research has shown individuals from underrepresented groups may only apply when they feel 100% qualified. We are committed to creating a more equitable, inclusive, and diverse organization and we strongly encourage all applicants with diverse identities and lived experiences to apply and to please self-identify in their cover letter.

We are committed to creating an accessible environment for all. Please let us know if you have any accommodation needs.

We thank all applicants; however, only those considered for interviews will be contacted.

Strong preference will be given to applicants from equity deserving groups including but not limited to: First Nations, Metis or Inuit, South Asian, African Canadian, 2SLGBTQ+ populations.

APPLICATION PROCESS:

Submit resume and cover letter electronically at:

Email: employment@cfsge.ca

CLOSING DATE:

October 31, 2025, at 4:30 pm