

Niagara Regional Native Centre

382 Airport Road, Niagara on the Lake, Ontario, LOS 1J0 Phone: (905) 688-6484 Fax: (905) 688-4033

JOB POSTING

Pursuant to Section 24 of the Ontario Human Right Code, this position will give preference to applicants who identify as members of an Indigenous community (First Nation, Metis or Inuit) in their cover letter transparently as part of the recruitment process.

POSTING DATE:

CLOSING DATE:

TUESDAY AUGUST 19, 2025

TUESDAY SEPTEMBER 2, 2025 @ 5 PM

POSITION: CASE MANAGER

HOURS: Monday to Friday, 35 hours per week 9 am – 5 pm including 1 hr paid lunch

PROGRAM: HOUSING FIRST

TERM:

Temporary (Filling a LOA)

SUPERVISOR:

Housing Director

LOCATION:

SALARY:

St. Catharines - Welland Street Location

\$45,000.00

POSITION SUMMARY: This position is responsible for engaging First Nations, Inuit, and Metis, individuals dealing with homelessness in the Niagara Region in hopes of providing cultural support services to assist them with finding and retaining a place to call home. A deep understanding of how the ongoing process of colonialism maintains social-economic gaps between Indigenous and non-Indigenous populations will assist in understanding the high percentage of Indigenous homelessness here in the Niagara Region. The Housing First mandate is to connect individuals experiencing homelessness quickly and successfully to permanent housing without preconditions and barriers to entry.

QUALIFICATIONS:

- 1. Social Worker Diploma or related field.
- 2. Previous related employment experience in community mental health and/or addictions
- 3. Experience working within an Indigenous community-based organization an asset

REQUIREMENTS FOR SUCCESSFUL CANDIDATE AS CONDITION OF EMPLOYMENT:

- 1. CPIC VULNERABLE SCREENING
- 2. Valid Drivers License
- 3. Valid Insurance with appropriate liability to transport clients
- 4. Drivers Abstract
- 5. First Aid & CPR Certification

KNOWLEDGE, SKILLS AND ABILITIES:

- Knowledge of mental health and addictions
- Knowledge of social barriers and challenges faced by urban Indigenous people
- Report writing skills and abilities
- Ability to network and work collaboratively with internal programs and external agencies
- Communication skills and ability; both written and verbal
- Computer skills and abilities with Office Suite; Word, Excel and Outlook
- Ability to work in a fast-paced team environment
- Conflict resolution skills and abilities
- Diplomacy skills and abilities

Interested applicants are invited to submit a cover letter and resume package via email to: human.resource@nrnc.ca or carrers@nrnc.ca

Job Profile Available Upon Request

NRNC is committed to accessibility and accommodations to applicants throughout our hiring process. If you require accommodations, please request via email.