

Employment Opportunity

Student Success Facilitator

In-Person

Contract August 2025 – May 2026

About FNTI (First Nations Technical Institute)

Since establishment in 1985, over 4000 students have graduated successfully from FNTI with certificates, diplomas and degrees, granted in partnership with Ontario's Colleges and Universities. An Indigenous post-secondary institution, FNTI offers programs targeted at Indigenous learners across a wide range of post-secondary disciplines including aviation, health, business, and public administration. FNTI delivers programming locally through its main campus in Tyendinaga on Ontario's beautiful Bay of Quinte, as well as in numerous community locations throughout Ontario.

Description:

The Student Success Facilitator (SSF) is the first and on-going point of contact for learners, following their admission to programs, as specifically assigned by the Director, Learner Success and Service Delivery. SSF's develop and maintain successful relationships with learners and faculty to support students, enhancing their success and FNTI's profile. SSF's will be required to effectively organize all aspects of delivery session set-up including attending sessions and to provide support to students and faculty. The SSF also assists with admissions/recruitment in the conversion continuum (prospective students from applicant to registered student).

FNTI is currently hiring a Student Success Facilitator for our Practical Nursing and Personal Support Worker program. These programs are in-person at the FNTI campus.

Responsibilities:

- Establish and sustain student relationships by maintaining on-going communication with students of assigned cohorts; assisting them with all course/program related non-academic issues, responding to enquiries between sessions, aligning appropriate resources, etc.
- Forwarding information to the Records Office such as confirmed class lists and grades in a timely manner.

- Produce student records, such as; progression charts for PAG, grade reports, potential student completion lists;
- Organizing and leading student relationship building through cultural activities such as; feasts, crafting, virtual clubs and spaces, assisting with ceremonies, etc.
- Responding to general program enquiry as part of admissions process, including enquiries with regard to partner admissions processes;
- Post offer/enrolment, maintain frequent contact with students, answering enquiries and providing program information up to the start of the first session;
- Supports student through the advance standing credit process by receiving complete information from the student for Prior Learning Assessments (P.L.A) and/or transfer credits and forward to the Records Office in a timely manner;
- Set up aspects of session/delivery; order books, other learning materials; instructional technical supplies; projector, television, PowerPoint, snacks, transports or arranges to have materials delivered when applicable.
- Facilitating virtual classrooms through video-conferencing platforms
- Provides last minute logistical support as required; photocopies, break-out rooms;
- Prepare, execute and collate feedback for student evaluations
- Liaise with other members of the Program Team and FNTI staff;
- Other duties as assigned

Qualifications:

- Relevant 2-year diploma with experience, preferably in an Indigenous educational environment, or a combination of education, training and experience which FNTI deems to be equivalent;
- Ability to facilitate virtual classrooms through the use of online platforms
- Considerable lived, practical and relevant working experience of Aboriginal/Indigenous issues
- Successful candidate must provide a satisfactory CPIC and vulnerable sector check
- Valid Ontario driver's licence; ability and willingness to travel

Conditions of Employment:

- Willing and able to travel on occasion as well as work overtime as required
- Successful candidates must provide a satisfactory CPIC and vulnerable sector check

Notes:



314 Airport Road,
Tyendinaga Mohawk Territory, ON
K0K 1X0

P. 613.396.2122
TF. 800.267.0637
F. 613.396.2761

- All qualified applicants are encouraged to apply, however FNTI provides preference to those applicants with Indigenous ancestry who self-identify.
- Must be legally entitled to work in Canada

Please apply through the FNTI Jobs Portal [BambooHR](#)

Thank you for your interest. Please note only those selected for an interview will be contacted.