

To remain eligible for Full-Time Ontario Student Assistance Program (OSAP), students are required to make satisfactory academic progress in their programs of study.

# Requirements for satisfactory academic progress

### 1. Successful completion of a full-time course load

Students must achieve passing grades (as defined by their institution) in at least 60% of the course load their institution considers to be a 100% course load, for each study term funded through Full-Time OSAP.

Students who withdraw from full-time studies or drop below the required full-time course load (as defined by their institution) could be placed on OSAP probation or restricted from receiving Full-Time OSAP.

#### 2. Successful progression through studies

Students must progress through the successive years of their program while in full-time studies.

Students who, for example, switch programs multiple times, constantly repeat a program, and/or take multiple programs at the same level of study could be considered to show failure of academic progress.

Failure to make academic progress	Consequence	Requirement
1 <sup>st</sup> occurrence	Student is placed on probation for remainder of current year and next full academic year, but remains eligible for further OSAP	Student must succeed in following academic year to maintain continuous Full-Time OSAP eligibility
2 <sup>nd</sup> occurrence	Student is ineligible for Full-Time and Part-Time OSAP for <b>one</b> year	N/A
3 <sup>rd</sup> occurrence	Student is ineligible for Full-Time and Part-Time OSAP for <b>three</b> years	N/A
4 <sup>th</sup> occurrence	Student is ineligible for Full-Time and Part-Time OSAP for <b>five</b> years	N/A
5 <sup>th</sup> occurrence	Student is ineligible for Full-Time and Part-Time OSAP	Student must repay all outstanding OSAP loans prior to obtaining new loans

#### Consequences for failure to meet requirements for academic progress

## **Reviews for personal circumstances**

- Students experiencing personal circumstances beyond their control (e.g., serious injury, family crisis) may be exempt from meeting requirements for satisfactory academic progress for the period during which they are experiencing these circumstances.
- Students must provide documentation to support their situation.

## Help is available

Students studying in Ontario should contact their school's Financial Aid Office for questions. If they are studying outside of Ontario, they should contact OSAP at 1-877-OSAP-411 (1-877-672-7411).